



Independent Assessments (§201): Assessment Overview

Assessment Description	
Program Integrator	Integrate activities across assessments
Integrated Report	Provides collective overview of the Independent Assessments
A Demographics	Current and projected demographics and unique health care needs of the patient population served by the Department
B Health Care Capabilities	Current and projected health care capabilities and resources of the Department, including hospital care, medical services, and other health care furnished by non-Department facilities under contract with the Department, to provide timely and accessible care to veterans
C Care Authorities	The authorities and mechanisms under which the Secretary may furnish hospital care, medical services, and other health care at non-Department facilities, including whether the Secretary should have the authority to furnish such care and services at such facilities through the completion of episodes of care
D Access	The appropriate system-wide access standard applicable to hospital care, medical services, and other health care furnished by and through the Department, including an identification of appropriate access standards for each individual specialty and post-care rehabilitation
E Workflow/ Scheduling	The workflow process at each medical facility of the Department for scheduling appointments for veterans to receive hospital care, medical services, or other health care from the Department
F Workflow/ Clinical	The organization, workflow processes, and tools used by the Department to support clinical staffing, access to care, effective length-of-stay management and care transitions, positive patient experience, accurate documentation, and subsequent coding of inpatient services
G Staffing	<p>The staffing level at each medical facility of the Department and the productivity of each health care provider at such medical facility, compared with health care industry performance metrics, which may include an assessment of any of the following:</p> <ul style="list-style-type: none"> (i) The case load of, and number of patients treated by, each health care provider at such medical facility during an average week. (ii) The time spent by such health care provider on matters other than the case load of such health care provider, including time spent by such health care provider as follows: <ul style="list-style-type: none"> (I) At a medical facility that is affiliated with the Department. (II) Conducting research. (III) Training or supervising other health care professionals of the Department.



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H Health IT	The information technology strategies of the Department with respect to furnishing and managing health care, including an identification of any weaknesses and opportunities with respect to the technology used by Department, especially those strategies with respect to clinical documentation of episodes of hospital care, medical services, and other health care, including any clinical images and associated textual reports, furnished by the Department in Department or non-Department facilities
I Business	Business processes of the Veterans Health Administration, including processes relating to furnishing non-Department health care, insurance identification, third-party revenue collection, and vendor reimbursement, including an identification of mechanisms as follows: (i) To avoid the payment of penalties to vendors. (ii) To increase the collection of amounts owed to the Department for hospital care, medical services, or other health care provided by the Department for which reimbursement from a third party is authorized and to ensure that such amounts collected are accurate. (iii) To increase the collection of any other amounts owed to the Department with respect to hospital care, medical services, and other health care and to ensure that such amounts collected are accurate. (iv) To increase the accuracy and timeliness of Department payments to vendors and providers
J Supplies	The purchasing, distribution, and use of pharmaceuticals, medical and surgical supplies, medical devices, and health care related services by the Department, including the following: (i) The prices paid for, standardization of, and use by the Department of the following: (I) Pharmaceuticals. (II) Medical and surgical supplies. (III) Medical devices. (ii) The use by the Department of group purchasing arrangements to purchase pharmaceuticals, medical and surgical supplies, medical devices, and health care related services. (iii) The strategy and systems used by the Department to distribute pharmaceuticals, medical and surgical supplies, medical devices, and health care related services to Veterans Integrated Service Networks and medical facilities of the Department
K Facilities	The process of the Department for carrying out construction and maintenance projects at medical facilities of the Department and the medical facility leasing program of the Department
L Leadership	The competency of leadership with respect to culture, accountability, reform readiness, leadership development, physician alignment, employee engagement, succession planning, and performance management.